

Lesson 2: Taking a reservation over the phone

4 September, 2022

Leo: And how will you be paying for your room, Ms White? Mona: By credit card.

Leo: Both rooms on the same card?

Mona: Yes.

Leo: Your card number please?

Mona: 4434 1234 5678 9902.

Leo: Double one, zero two?

Mona: No, double nine zero two.

Leo: And the expiry date?

Mona: Eleven, ...

Leo: Could you repeat that please?

Mona: November this year.

Leo: Thank you, I've booked two rooms for Ms White and Mr Weather from Wednesday the 25th to Saturday the 28th of September.

Mona: Thank you.

Leo: You're welcome. We'll see you on the 5th,
Ms White.

Mona: Thanks a lot. Goodbye.

Leo: Goodbye.